



To the citizens of Red Rock on Town Water:

As the temperature falls again this winter, we request that you read the following and, if you believe your line may be susceptible to freezing, please do what you can to prevent it. This will reduce the cost of thawing to yourself and the Township. Over the past few years, the cost of thawing frozen waterlines has cost the Township over \$50K.

Your co-operation is greatly appreciated.

Prevent Your Pipes from Freezing

- Disconnect all gardening hoses and install covers on all outside faucets.
- Keep your house temperature at 68 degrees or higher, even if you're leaving the house for an extended period of time.
- Open cabinet doors below sinks to allow heat from the home to circulate.
- Identify the location of the main water valve and the valve on your water heater. (Learning the location of these valves may come in handy during an emergency.)
- Wrap pipes nearest exterior walls and in crawl spaces with pipe insulation or with heating tape. This can prevent freezing, especially for interior pipes that run along outside walls.
- Close all windows near water pipes; cover or close open-air vents. Freezing temperatures combined with wind drafts can cause pipes to freeze more frequently.
- Heat your basement and consider weather sealing your windows.
- Insulate outside walls and unheated areas of your home.
- If you plan to be away from home for an extended period of time, shut off water supply valves to your washing machine.

Monitor Freezing Pipe Conditions

- **Allow a faucet to drip slightly (lukewarm water) in order to minimize freezing.**
- The first sign of freezing is reduced water flow from a faucet.
- Check your faucets for water flow and pressure before you go to sleep and again when you wake up.
- Check pipes around your water meter, in unheated areas, near exterior walls and in crawl spaces (these tend to be vulnerable to freezing conditions)
- Identify cold air drafts coming in from a flue or chimney chase and caulk gaps that are near pipes.

Thank you,

Mayor, Council & Staff