

PERFORMANCE MEASUREMENT REPORT
FOR THE
TOWNSHIP OF RED ROCK
FOR THE YEAR 2011

INTRODUCTION

The provincial government through the Ministry of Municipal Affairs and Housing requires all municipalities in Ontario to collect data to measure their performance in core service areas. These core service areas for the Township of Red Rock consist of:

- 1) Local Government
- 2) Fire
- 3) Police
- 4) Transportation
- 5) Solid Waste
- 6) Water
- 7) Sewage
- 8) Parks & Recreation
- 9) Library

The goals of the Performance Measurement Program are:

- To improve taxpayer awareness of Municipal service costs and effectiveness
- To promote better local services, continuous improvement in service delivery when possible and strengthen local government accountability
- To establish a method of cost comparisons and levels of performance of municipal services from year to year both internally and externally among other comparable Ontario municipalities.

Attached you will find the required 2011 performance measurement data that is necessary to be communicated to the local taxpayer. Should you have any questions regarding the data in this report, please feel free to contact the municipal office.

Furthermore, Section 299 of the Municipal Act, 2001 requires that municipalities provide notice to the public, at least once a year, on improvements in the efficiency and effectiveness of their service delivery. Municipalities are also required to report on barriers to achieving these improvements.

Accordingly to comply with Section 299 it should be duly noted that the Township of Red Rock continues to transition to a new economy due to losses of some \$16M in assessment. This was the third full year that reductions in staffing, hours of operations and the seasonal closing of the Recreation Centre have had an impact on the entire budget for the Township. 2010 was also the first full year of metered water consumption.

Further, new accounting practices (PSAB) have had an impact on performance measures as they now include amortization. Please note that all yearly figures now include costs **with** amortization where applicable.