

## MUNICIPAL POLICY

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R – 1	Sewer and Water Lateral Repair & Waterline Thawing	APPROVED: 02 02 2015 Day Month Year
Res.#: 7		

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### PURPOSE:

To establish rates and responsibilities regarding maintenance and repair of municipal sewer and water services.

### PROTOCOL:

1. When the municipality is requested to respond to a sewer or water service problem, the municipal staff member **shall** advise the owner of the policy regarding fees for such work.
2. **Prior to the works being commenced** the owner is required to sign a work order authorizing the works to be undertaken and acknowledging to pay all applicable costs to perform the work. Costs include labour, machinery and parts for materials as detailed below:
  - i. Labour: \$35.00 per man
  - ii. Overtime rate is 1.5 times the regular rate
  - iii. Call-ins and weekends minimum charge is 4 hours
  - Equipment: \$60.00/hr. (township equipment)  
Billed rate for rented equipment
  - Materials: At cost
3. The owner shall take all necessary steps to provide township access to the service.
4. In the event that the identified problem has the potential to cause damage to persons or property, municipal staff will immediately take necessary steps to place the matter under control.

### SANITARY SEWERS:

#### Blockages

1. The property owner shall bear all costs for servicing the entire length of the sewer lateral commencing from the sanitary main as they relate to plugged or blocked service lines except under the following condition(s):
  - a) The blockage is attributable to tree roots and the problem tree is on township property.

Repairs

1. The property owner shall bear all costs pertaining to required repairs to that length of the sewer lateral that extends from the owners property line thru to the serviced building.

WATER SERVICE:

1. The property owner shall bear costs pertaining to repairs to the entire length of the water lateral commencing from the curb stop valve thru to the serviced building except under the following condition(s):
  - a) The repair is at the connection to the curb valve.
2. The property owner shall bear costs pertaining to water line thawing to the entire length of the water lateral when the cause of the frozen line is determined to be caused on that portion of the lateral service from the property line or curb stop whichever is further from the serviced building.